

## DRIVING BUSINESS-CRITICAL PROJECTS & CLIENT SATISFACTION

Award-winning project leader offering 18 years of expertise in driving application development projects for industry-leading clients, like Pfizer, Aetna Healthcare, Wal-Mart, and BNY Mellon, across varying sectors. Excel at building team synergies, directing on and offshore resources in DevOps, Agile, Scrum, and Waterfall approaches. Articulate client liaison who partners with customer stakeholders to ensure deliverables meet requirements.

- **Application Development:** ASP.NET 4.5, ASP.NET MVC 5.0, C# / VB.NET, WCF, IIS, .Net Framework 4.6, JQuery, SQL Server (T-SQL, Stored Procedures), Oracle 12c, Informix, DB2, Web API, XML, Angular JS 1.x, LINQ, HTML, CSS, JavaScript, OOPS, ADO.NET, SSRS Reports.
- **Unified Modeling Languages:** Microsoft Visio and IBM Rational UML tools.
- **Version Control:** TFS, GITHUB, SVN, and ClearCase.

Leadership ■ Project Planning ■ Project Management ■ Application Development ■ Application Architecture ■ Reports Business Analysis ■ Requirements Gathering ■ User Acceptance Testing (UAT) ■ Vendor Management ■ Documentation Coding ■ Configuration ■ Application Enhancement ■ Resource Management ■ Issue Resolution ■ Troubleshooting

## CAREER HIGHLIGHTS

### **Cognizant Technology Solutions**

2007 – Present

*One of the world's leading IT services companies; \$14.8B annual revenue; member of the NASDAQ-100 and the S&P 500.*

### **PROJECT LEAD / TEAM LEAD / SENIOR .NET DEVELOPER**

Consult with Fortune 500 and other clients on projects to develop, improve, and migrate applications using DevOps, Agile, Scrum methodologies. Drive end-to-end projects, liaising with stakeholders. Plan activities, oversee teams, and provide guidance, from requirements gathering through testing, deployment, and support. Coordinate with vendors.

#### *Project Leadership (Selected Projects)*

- **Won Above & Beyond Award for exceptional leadership of 24x7 SAMS support for ~40 applications for Voya Financials**, multiple services line of business in Dev, QA, and production environments.
  - Spearheading 15-member team, coordinated offshore support and development resources, led daily standup meetings, oversaw 24x7 support, and worked with multiple vendors.
  - Migrated applications to .Net 4.6; migrated Oracle servers to 12c for Annuity and Producer Services LOB applications; resolved tier 1, 2, and 3 incidents.
- **Marshaled Agile Scrum project to improve Pfizer's Clementine Web Application; SCM, API, BDS, CSM, CSP work streams; and Admin module; created new BO reports.**
  - Led offshore team and 12 sprints; created all documentation; revised requirement traceability metrics.
  - Worked with Business Analyst and Pfizer on UAT issues and partnered with Operations to deploy in DEV, QA, stage, and production environments.
- **Drove development/enhancement/support of 14+ medical management applications for Molina Healthcare.** Steered offshore team; contributed in reviews of use cases, design, and code; managed status reporting.
- **Rectified performance issues in Alaska Airlines' Aircraft Oil application.** Migrated Aircraft Oil ASP.NET application to DevOps and Informix database to SQL Server. Restructured and enhanced application architecture, converted .Net framework and worked closely with DevOps on Build & Release Scripts.
  - Elicited requirements through stakeholder discussions; leveraged test-driven, Agile Scrum approach.
  - Participated in sprint planning, retrospection, standups, and sprint release meetings.
- **Delivered ability for Amgen, Inc. Global Commercial Operations to verify Manage Suppliers, Manage Projects, and Admin Modules** for web-based project data repository by leading module enhancements.
- **Enabled First Data's transition from legacy mainframe application to web application** by steering development and migration, including robust interface, Tier 2 security via reverse proxy setup, and performance improvement.

*Project Leadership at Cognizant Technology Solutions (Continued)*

- **Resolved issues in Wellpoint's IT environment** as project lead on migration of server-based Microsoft VB6 applications to VB.NET environment. Converted ~40 R&B applications and decommissioned ~60 applications. Initiated weekly stakeholder meetings and teamed with customer managers for seamless execution.
- **Led eradication of production issues for Houghton Mifflin Harcourt**, Riverside Publishing's Balanced Assessment System. Coordinated with Deployment and Infrastructure teams to provide application maintenance/production support; guided issue resolution, error data removal, valid data restoration, and module enhancements.
- **Directed elimination of issues in McGraw-Hill Education's applications**, leading failure resolution and application enhancements, status reporting, severity calls, and customer meetings.
- **Managed development of 2 secure, multi-tier applications for tax report processing for ADP Taxware** for transition from MS VB6 to VB.NET. Estimated, identified, allocated, and directed resources for each module.

*.NET Development (Selected Projects)*

- **Converted and migrated all web and Windows applications from sunsetting IBM ClearCase to GITHUB Enterprise for Aetna Healthcare before deadline using DevOps.** Developed multi-tier application, converted applications from .Net 2.0 to 4.7 framework; implemented GIT repository, TeamCity Build & Octopus Deployment.
  - Partnered with Product Owner and key stakeholders to define requirements; created system design, development, and unit testing and supported UAT; liaised with customer to develop RDLC reports.
  - Worked with Business Team and DevOps Team; participated daily standup meetings, sprint planning, retrospection, and sprint release meetings.
- **Streamlined and accelerated reporting and boosted security for Aetna Healthcare Medical Economics Business Unit;** eliminated inefficient Excel reports and enabled CTR activities in C# Windows application. Developed app to maintain Setup Info, Incentive Groups, Incentive Periods, and SSRS Reports; set-up One-Click Deployment.
- **Acted as technical lead in creating Sam's global competitive pricing website** for Wal-Mart.
- **Enabled electronic management of large loss requests for Chubb Insurance; enhanced internal communication and documentation of transactions.** Developed Large Loss Disbursement system using VB.NET, migrated legacy MS Access database to SQL Server, added administrative functionalities and electronic RDLC reports.
- **Received an additional Above & Beyond Award** for inspirational and outstanding contributions.
- **Other clients** include MetLife, Humana, Bank of NY Mellon, The Joint Commission, Affinity Health Plan.

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## EARLY CAREER

<b>Team Lead, LMES Web</b> (Client: ADC) ▪ <i>Benchmark Softech Pvt Ltd.</i>	2007 – 2007
<b>Senior Developer, Virtual Business HUB</b> (Client: Smart Data Strategies) ▪ <i>GISbiz Technologies</i>	2006 – 2007
<b>Senior Developer, Work Order Management System</b> (Client: Cadcam-E, Inc.) ▪ <i>Triad Software</i>	2004 – 2005
<b>Software Developer</b> ▪ <i>Lawrence &amp; Associates</i>	2000 – 2004

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## EDUCATION

**Certified Project Management Professional (PMP)** ▪ *Project Management Institute (PMI)*  
**Certified Scrum Professional (CSP)** ▪ *Scrum Alliance*  
**Scaled Agile Framework Scrum Practitioner (SAFe SP)** ▪ *Scaled Agile, Inc.*  
**Master of Computers in Applications** ▪ *Bharathiar University – India*  
**Bachelor of Science in Computers** ▪ *Bharathiar University – India*

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## PROFESSIONAL ASSOCIATIONS

**Project Management Institute (PMI);** Registration Group Volunteer at New Jersey Chapter (Best Volunteer Award)  
**Scrum Alliance** ▪ **Agile Scrum Meetup** ▪ **Scaled Agile Group** ▪ **Toastmasters International**