

Judi Painter, MBA, HMSA
Healthcare Executive

Skill Set:

- Microsoft Project
- Excel
- Minitab Statistical Software
- SharePoint advanced skills
- Six Sigma statistical proficiency
- Flawless Product Execution (FPX)

Professional Employment:

Execu-Search-J&J-Ethicon, Somerville, NJ-Present

Senior Project Manager

- Using Flawless Product Execution (FPX) managed the collaboration of a \$20M Sutures complexity reduction global code deployment (aka Vantage) labeling strategy while coordinating strategies within cross functional teams including Branding, Commercial, Label, Regulatory, Quality, R&D, Planning, Master Data, Engineering, Source, and Product Management
- Responsible for direct reporting to the executive team on program execution
- Developed timelines for business case completion and implementation to all related sutures manufacturing sites and raw material suppliers
- Partnered with the Make and Source organization to validate investment: confirm capital needs, manufacturing and material cost impact with new graphics, expenses for supplier/plant development/trial, and resources for implementation
- Created and proposed a prioritization plan to leverage and partner with other projects that have interdependency

Express-Scripts (ESI), Inc., Franklin Lakes, NJ

Senior Project Manager, Healthcare Reform (HCR), August 2013-January 2016

- Senior project manager leading the cross-functional team for all US/global based ESI HCR division projects which included focus on all ESI pharmaceutical customer transactions with respect to quality due to new healthcare reform legislation
- Owned each project with respect to budget, process, quality and timeline. Funding ranged from \$200K to \$6M depending on criticality and C-Suite focus. Responsible for reporting to the Vice President weekly with budget and timeline updates
- Coordinated strategies with ESI legal /product/supply chain team to determine if brand changes were required due to new labeling requirements by the FDA
- Utilized a high quality LEAN Six Sigma approach for all projects coming in under budget and on timeline for 100% of all completed projects.
- Developed project plans and prioritized all tasks using Microsoft Project; provided daily updates to appropriate team members to ensure all milestones dates were met; coordinated team calls
- Created dashboards and scorecards to help the organization monitor and manage performance by measuring progress against set targets

Healthcare Quality Strategies, East Brunswick, NJ

Quality Improvement Project Manager July 2012-August 2013

- Senior project manager for the NJ "Million Hearts Campaign", a national co-led Center for Disease Control (CDC) & Center for Medicare & Medicaid Services (CMS) initiative. No funding allocated

- Developed and executed project scope with clearly defined analytics and quality measures to meet the program's key components. Partners included NJ Pharmaceutical companies, Governor Christi –NJ Department of Health, National Institute for Health (NIH), NJ American Cancer Society, NJ College of Physicians, NJ American Cardiology Association and Cardiologists across the state
- Designed a two-county case study in NJ using dashboards/scorecards to meet target goals to achieve the quantifiable results needed for project success
- Project Coordinator for an outreach project to all physician offices on how to prepare for a natural disaster using change management in their practice and/or healthcare system.
- Developed scorecards, managed metrics and used necessary project tools for overall strategic goal alignment

e-MD's, Austin, Texas

Regional Process Improvement Manager December 2011-July 2012

- Successfully developed/sustained strategic plans using a change management approach for physicians, integrated health networks (IDN's) and healthcare facilities in the New York Metro area to improve quality of care/patient satisfaction scores. Project size and scope were based on budget dollars available; need and size of client.
- Functioned as the project coordinator for all installations and implementations which had a budget on average of 100K for each.
- Developed appropriate process improvement dashboards for measuring current and future state for clients
- Established key partnerships with Quality Improvement Organizations (QIO's), Regional Extension Centers (REC's) and State Medical Societies (NY & NJ)

Covisint Healthcare Solutions, Detroit, MI. (Compuware)

Regional Strategic Business Development Manager (August 2010-December 2011)

- Owned all end to end business development for the northeast region of the US upward of \$30M annually for this newly formed Compuware organization, reporting to the Vice President bi-monthly with respect to budget and timeline
- Led and coordinated both internal and external partners to bring brand awareness and change management sustainability to each project with a success rate of 100% on all completed projects

Sonix Healthcare Solutions, Hauppauge, NY.

Regional Business Development Manager October 2007-August 2010

- Coordinated all external business development projects to include exploring partnerships with various local pharmaceutical NJ based companies and international medical device manufacturers for clinical trial imaging in neurosciences.
- Project coordinator for all process improvement initiatives across all 8 Sonix imaging centers.
- Introduced across the organization ways to manage customer service using dashboards; scorecards and LEAN Six Sigma
- Created a customized project planning software with company IT department remote 50/50

McKesson Provider Technologies, Alpharetta, GA.

Project Specialist April 2004-October 2007

- Coordinated enterprise imaging solutions to hospitals and imaging centers in the NY/NJ metro area to streamline process workflow and improve productivity. All projects reported directly to Canadian based headquarters with weekly updates on budget and timelines.
- Monitored project plan for each customer site with McKesson headquarters implementation team to improve processes within radiology/oncology/cardiology departments. Scorecards and

dashboards were developed and presented to customers throughout implementation with sustainability models created to maintain process improvements.

General Electric Healthcare, Waukesha, WI. September 1994 – April 2004

Women's Healthcare Product Manager

- Managed the \$110M Women's Healthcare Business for US/Global product team while reporting to the Vice President of Medical Devices to include weekly business; budget and timeline updates
- Responsible for the film to digital breast imaging device product introduction nationally with respect to the American College of Radiology FDA guidelines for mammography/ medical devices. This included dotted line responsibility for meeting regulatory and quality measures
- Led and coordinated US product needs in conjunction with GE's manufacturing site in France
- Black Belt project coordinator for over 40 Six Sigma projects to improve radiology workflow efficiencies various methodologies; including US/France manufacturing site initiatives. All projects completed were under budget and on time 100%

Education

Dual Masters/MBA/ Health Medical Services Administration (HMSA), Widener University

Bachelor of Science, Widener University

Six Sigma Black Belt for Process Improvement Certification

Lean Six Sigma Instructor

Flawless Product Execution (FPX) trained

National Educator, Medical Technical Management Institute (MTMI) and Herzing University, Certified by the Alliance for CEU/ Health Professions and the Society for Academic Medical Education, On line training

Radiology Technologist

Organizational Affiliations

Former Chair, Health Information Medical Systems Society (HIMSS), Innovation Community, National Speaker (co-authored Innovation Pathways /Maturity Model)

(<http://conference.himss.org/HIMSS15/schedule/speaker.aspx@ItemNumber=37303.html>)

Project Management Institute, Individual Member

National Association for Healthcare Quality (NAHQ), Individual Member