

# Joseph LaGanga, Jr.

Information Technology ▲ Network Architecture ▲ Telecommunications ▲ Instructor

## IT PROJECT MANAGEMENT | INFRASTRUCTURE & SYSTEMS | OPERATIONS

**Dynamic, self-driven and results-focused engineering leader and PMP with MSIT training and 30 years of experience directing technical resources to grow sales and profits**

*Astute analyst and strategic thinker distinguished for quality customer service and business acumen. Personable, articulate and clear communicator; trusted advisor, engaging presenter, and skilled negotiator. Forge results-getting collaborations with diverse stakeholders. Superb manager; allocated capital, equipment and human assets; orchestrated complex demands and exceeded expectations.*

## SKILLS, ABILITIES & ACHIEVEMENTS MATRIX | VALUE OFFERED

### Core Competencies / Strengths at a Glance:

PMO ▲ Project Lifecycle ▲ Program Management ▲ Requirements Analysis ▲ Strategic Planning ▲ Finance ▲ Budgeting ▲ P&L ▲ Scheduling ▲ Procurement ▲ Systems Integration ▲ Processes ▲ Procedures ▲ Staffing ▲ Training ▲ Technical Support ▲ Cost Control ▲ Quality Assurance ▲ Compliance ▲ Cloud Technologies ▲ SharePoint ▲ IT Project Management

## CAREER SNAPSHOTS

Developed course content and taught basic and advanced **ETA certification** classes for 8 years with *Pinnacle Wireless* and *Motorola*.

Founded own Company specializing in the Technical and Project Management Training. This included the development of specialized coursework to allow successful completion of Industry certification examinations. *JLG Technical Services, LLC*, portfolio of services include proctoring ETA examinations for clients in the Telecommunications space with great success. Currently developing PMP / Project Management coursework for online presenting as well as in the instructor lead environment. Part Time Instructor at Ocean County College in Continuing Education. Other services of the business include Wireless Network Integrations and Project Management contracting for IT/Telecommunications upgrades.

Completed inaugural classes on Cloud Technologist Certification.

## CAREER TRACK & PERFORMANCE | DRIVING FORCES

### EXECUTIVE DIRECTOR OF PROGRAM MANAGEMENT

2013- Present

EXTENET SYSTEMS

Lisle, IL

*Purpose and Scope:* This position is responsible for timely and fiscally responsive completion of cellular distributed antenna systems for the major cellular carriers in various venues in the Northeast market. This position utilizes the PMI practices of proper program management as well as ensure customer satisfaction by delivering timely and detailed project status reporting. This position requires a detailed, analytical, and visionary action in order to ensure the needs of the customers are addressed. Manage the schedules, resources and finances of all iDAS/oDAS in market. This position also manages Project and Program Managers located in the region.

## Joseph LaGanga

### Organizational Impact | Contributions:

- ▶ Developed true Project Management **methods and procedures in accordance with PMI doctrine** utilizing the PMBOK (Project Manager Book of Knowledge) as a guideline.

### DIRECTOR OF TECHNICAL SERVICES

2010 - 2013

PINNACLE WIRELESS

Fair Lawn, NJ

*Purpose and Scope:* Deliver energy, insight, expertise and organizational leadership required to support sales and profitability for a provider of RF and electronic systems integration services. Manage department budgets and staff technical training. Work with engineering and project managers to define requirements and allocate resources. Monitor schedules, costs, and equipment inventories. Troubleshoot problems and drive performance improvement.

### Organizational Impact | Contributions:

- ▶ Introduced policies, processes and systems that **improved operating efficiencies** and **cost-effectiveness**; teach electronics courses and proctor ETA certification exams.

### TECHNICAL OPERATIONS MANAGER: New York

2005 - 2010

MOTOROLA

Schaumburg, IL

*Purpose and Scope:* Spearheaded planning and allocation of technical resources to optimize client satisfaction and P&L results. Administered operating budgets and controlled expense. Assigned and provisioned 12 technicians. Coordinated communications with customers, project management, and engineering managers. Delivered training to customers and *Motorola* employees.

### Organizational Impact | Contributions:

- ▶ **Met business timelines** and **achieved profit targets**; calibrated and maintained test equipment; taught CET Associates and R56 curriculum, and other ETA courses.
- ▶ Promoted in 2006 from Project Manager for broadband wireless deployments in Detroit; supported sale demonstrations and installed MESH equipment; selected for a pilot program.

## ADDITIONAL EXPERIENCE

### INSTRUCTOR/ADJUNCT PROFESSOR

2015- Present

OCEAN COUNTY COLLEGE

TOMS RIVER, NJ

*Purpose and Scope:* Position at the local Community College, instructing in the Continuing Education department and working in the Computer Science Department. I currently developing and instructing Project Management Courses, and Computer Security courses. department. I develop coursework for the PMP certified Project/Program Manager, PMP Boot Camps. At this educational location I am also developing and training in the Computer Sciences.

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### ADJUNCT PROFESSOR

MONMOUTH UNIVERSITY

2016- Present

WEST LONG BRANCH, NJ

*Purpose and Scope:* Adjunct Professor position in the Software Engineering and MIS Department at the College. I teach both Undergraduate and Graduate level courses in the SE/MIS programs.

### OWNER

JLG TECHNICAL SERVICES, LLC

2011 - Present

Bayville, NJ

*Purpose and Scope:* Founded and direct all aspects of this company that provides technical training, project management services, and network integrations to clients with diverse needs.

#### Organizational Impact | Contributions:

- ▶ Personally train clients, proctor examinations, and assist with all other facets of operating the concern.
- ▶ Certified CompTIA instructor for the Network+ and Security+ certifications
- ▶ ISCET Certification Administrator
- ▶ ETA Certification Administrator
- ▶ NCTA CloudMaster Instructor

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### LEARNING CREDENTIALS

**MASTER OF SCIENCE: Information Technology | Project Management** ▲ GPA 3.85 2014  
Capella University Minneapolis, MN

**MASTER'S CERTIFICATE IN PROJECT MANAGEMENT** 2011  
George Washington University Washington, DC

**BACHELOR OF SCIENCE: Information Technology | Project Management** ▲ GPA 3.89 2009  
Capella University Minneapolis, MN

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### CERTIFICATES & LICENSES

Project Management International: Project Management Professional ▲ ETA International: CET Masters Level Certification & Certification Administrator ▲ CompTIA Security + ▲ CompTIA Network + ▲ FCC: Radio Telephone License | Ship Radar Endorsement ▲ ITILv3 Foundation  
▲ QuickBooks Certified User (2013)

### MILITARY SERVICE

Electronics Technician–United States Navy ▲ *Honorable*