

551.486.9756

Glen Giancolaggitcola@outlook.com

**Glen Giancola PMP CSM SFC**

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**Project Manager PMP**

Driven, dynamic and adaptive. Excel at capturing client and business requirements. Proven record at successfully troubleshooting and driving day-to-day phases of execution. Consistently able to leverage technical, business and financial acumen to communicate effectively and achieve project objectives. Take ownership and responsibility of company mission and vision. Known for ability to provide project status visibility to executive senior management. Highly organized. Detail oriented. Recognize and solve problems quickly. Experienced leader.

**Core Competencies**

Team Building

Driving Underlying Business Needs

Exceed Stakeholder Expectations

Agile Methodology Expert

Motivating Team

Building Team

Managing Team

Lean

Six Sigma

Requirements Analysis

Risk Management

Quality Assurance and Control

Change Management

Software Implementations

Emotional Intelligence

Interpersonal Communication

Active Listening

Problem Solving

Leading

Influencing

Identify Business Value

Strategic Vision Alignment

Cross-functional Team Leadership

Conflict Resolution

**Professional Experience**

August 2017 to October 2017

Mindcore Inc. Montville NJ

Project Manager

Managed shared resources across all projects administered by the CIO.

Identified and developed program management methodology, best practices, and standards.

Coaching, mentoring, training, and oversight.

Monitoring compliance with project management standards, policies, procedures, and templates by means of project audits.

Developed and managed project policies, procedures, templates, and project documentation.

Coordinated communication across projects.

May 2016 to August 2017

Bioreference Laboratories Inc. Elmwood Park NJ

Quality Analyst, Project Manager

Decreased time to completion for QA testing compliance and quality control requirements by 30%, created streamlined processes and more efficient procedures still used today.

Helped alleviate departmental budgetary constraints (approximately \$275,000 dollars) for the reporting development department by taking on the work of 2 PMO's within the company.

Directed the redesign of the Project Management Information System to facilitate the transition from a legacy SDLC tool, which increased resource efficiency by 30%.

Lead and managed specialized technical teams to ensure the program and clients objectives are achieved and realized.

December 2014 to April 2016

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McKesson Cardiology. Parsippany NJ  
Remote Systems Engineer

Rose to the second top producer of the department consisting of highly trained specialized technical account managers servicing national hospital chains and department of defense contracts (including but not limited to Kaiser Permanente and Dignity Health)

Pursued optional training by completing company offered Six Sigma and Lean training. Scored in the top 5% in company's training program in 25% less time.

Routinely exceeded departmental program management quality assurance quotas by 15%.

Recognized for my contributions in a client satisfaction, exceeding baseline metrics by 10%.

January 2007 to May 2014

EZNerd. Stateline NV  
Project Manager

Increased project billing by 10% yearly, while receiving above average customer satisfaction ratings.

Guided customer relations, managed and cross-trained program managers.

Decreased client requirements gathering time for complex projects by 15%.

Led and mentored additional program managers.

Streamlined project implementation processes by 10% to increase efficiency and increased program manager effectiveness.

Developed and updated detailed Requirements Documentation templates and Functional Specification procedures and guidelines.

Directed Alpha, Beta and UAT testing.

## **Education**

William Paterson University

Project Management Professional Certified Course 2018

Agile Product Owner Certified Course 2018

Scrum Product Owner Certified Course 2018

PMI Project Management Institute

Project Management Professional Certified Course 2018

New York Business Institute, New York NY

Network Administration 2004

Server Administration 2004

Rutgers University, University College, New Brunswick NJ

B.A. Bachelors Degree, Economics 2002

Anthem Institute (formally Chubb Institute), Jersey City NJ

Web Development and Business Programming 2002

United States Army National Guard

MOS 73 Charlie, Finance Specialist 2002