

AMIT GIRDHAR

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APPLICATION SUPPORT AND DEVELOPMENT MANAGER

Client-focused application support and development manager with extensive managerial and technical experience with Fortune 500 companies. Proven skills in project management, content management, application support management, web applications, distributed systems, relational databases. Expertise in Software Development Life Cycle (SDLC) for application development using Agile and Waterfall methodologies, creating heavily used products. Experience includes onboarding and integrating vendor or SaaS applications. Excellent communication and strong relationship management skills.

- Collaboration Platforms
- Application Development & Support
- Application Integration
- Problem Solving
- Agile Frameworks E.g. Scrum
- Relationship Building

Platforms, Languages and Tools

SharePoint, Office 365, eRoom, Lotus Notes, Jive, MS Project, MS Office Suite, Clarity, ServiceNow, Remedy, C#, SharePoint Designer, Nintex Workflow, PowerShell, DocAve, JavaScript, jQuery, AJAX, VB.NET, ASP.NET, MVC, VB, ASP, SQL Server, Microsoft Access, ADO.NET, ADO, HTML, VB Script, XML, XSL/XSLT, MSMQ, COM/DCOM/COM+, ActiveX, IIS, Visual Studio, Team Foundation Server, Sun ONE Directory Server, Crystal Reports, Adobe Photoshop, Rational Suite, HP Agile Manager.

PROFESSIONAL EXPERIENCE

New York Life | Sleepy Hollow, NY

2013-2016

Application Support and Development Manager | 2013-2016

Managed the application portfolio for Corporate Services, Office of General Counsel, Corporate Audit, Office of Governmental Affairs, and applications hosted on Corporate SharePoint and Lotus Notes platforms.

- Directed project teams using both Agile and Waterfall methodologies, to design, develop & implement solutions in collaboration with various other teams: Engineering, Quality Assurance, Infrastructure.
- Mentored team members, managed work queues, established and enhanced processes resulting in optimal resource utilization, improved client experience and faster issue resolution.
- On-boarded and implemented vendor and SaaS applications for NYL corporate departments e.g. Sungard AS Assurance CM and NM for Business Resilience, IST Suite, NeoPost ARM for mail-room, CVM Supplier Locator for Corporate Procurement, CATERTRAX for Corporate Dining.
- Supervised the development team for the creation of Corporate SharePoint platform providing a venue for business users to automate many of their process and workflows resulting in improved productivity.
- Established an informal group consisting of people from various SharePoint (Application Development & Support, Engineering and Admin) teams and facilitated regular discussions regarding architecture and strategy thereby breaking silos and improving coordination among the teams.
- Managed an onshore/offshore team to decommission the eRoom platform and several vendor applications after migrating the data to SharePoint, resulting in large cost savings.

SharePoint Development Lead (Contractor – Collabera) | 2012-2013

Led development effort for eRoom to SharePoint migration project, building over 200 team sites in SharePoint, reverse engineering standard and custom functionality in eRooms and including it in the team sites, and migrating content from eRooms to team sites using DocAve.

- Designed and developed the team site templates based on client requirements and existing eRooms.
- Collaborated with Architecture & Engineering team to develop the hosting Agency SharePoint platform, and a strategy for roll-out of the team sites and content migration.
- Led the team developing a provisioning engine for automated provisioning of the team sites, and content distribution engine to help distribute documents from a central source to the team sites.
- Interfaced with QA team for Integration Testing and with customer for User Acceptance Testing of the provisioning system, and provisioned team sites to ensure testing is completed in a timely manner.
- Coordinated with SharePoint Admin and Engg teams ensuring smooth production implementations
- Rolled out GO, Adhoc and Special Purpose Team Sites (over 200) using the provisioning engine.

Sanofi | Bridgewater, NJ

2009-2012

Senior Systems Analyst (Contractor – Stonehenge Resources)

Migrated Platform Technology Services (PTS)/Global Industrialization & Engineering (GIE) website, web applications and eRoom to SharePoint. Built the SharePoint 2007 platform and migrated the content, tools and utilities hosted on the old website and eRoom to the new platform.

- Established a phased strategy and ensured a successful migration of the content and functionality on the PTS/GIE website, and the documents and databases in the eRoom to SharePoint.
- Designed workflows and custom forms using SharePoint Designer to address advanced requirements.
- Developed and extended web parts using Visual Studio 2008 to expand Out of the Box functionality.
- Implemented the search strategy using common and custom scopes for each Site Collection.
- Devised and implemented a multi-pronged backup and recovery strategy for SharePoint websites using AvePoint's DocAve, ensuring timely recovery of documents and content when necessary.

CSC Covansys Corporation | Manager/Senior Consultant

2002-2009

Senior Programmer Analyst/Lead | Fidelity National Information Services (FIS) | Orlando, FL | 2008-2009
Led enhancements to MISER® Branch Automation (MBA), a browser-based front-end to the MISER system, which is a comprehensive core processing solution for banking operations.

- Led the development and implementation of Disconnect Processing application, which supports basic processing when MISER host and MBA web & transaction servers are unavailable, by storing the application data locally and forwarding to MBA and eventually to MISER host database when on-line.
- Analyzed, designed and developed an Amortization Calculator, supporting several what-if scenarios.
- Developed modules using the authoring interface to support new features, for Deposits and Loans.

Senior Programmer Analyst/Lead | BOA Merrill Lynch | New York, NY | 2002- 2008

Managed the development and maintenance activities for all technology deliverables in support of global programs and initiatives of Global Markets & Investment Banking Technology Communications.

- Designed and created Microsoft SharePoint websites for team collaboration and effective management of GMI Technology Communications programs.
- Supervised the creation of a content management tool for Investment Banking Technology website.
- Developed a disaster recovery website for EMEA region modelled on GMI's recovery website, which provided the staff with access to call trees and business continuity documents in case of a disaster.

ADDITIONAL EXPERIENCE**Innotrex/Sysnet Consulting** | Consultant

1999-2002

Senior Programmer Analyst | BNY Mellon (Employee Ownership System) | 2000-2002**Programmer Analyst** | Office of IT, NJ (Presumptive Eligibility for KidCare) | 1999-2000**HCL Technologies** | Senior Software Engineer

1996-1999

Computer Based Adaptive Testing System | 1999–1999

AMSI an Infor company (The Construction Manager for Windows) | 1997–1998

LexisNexis (Migration of LexisNexis Applications to Sablime) | 1996-1997

EDUCATION

Master of Engineering in System Engineering and Operations Research, IIT Roorkee, India

Bachelor of Engineering in Electrical Engineering, MNNIT, India

AFFILIATIONS

Certified ScrumMaster (CSM), Member-Scrum Alliance, Member-Project Management Institute (PMI)