

Anne C. Fisher-Bara, PMP, ITIL 3
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Professional Experience

Skills: Infrastructure Implementation, Strategic Planning, Financial Analysis, Vendor Relations & Negotiations, Technical Program, Portfolio, PMO, M&A, Security, Risk, Infrastructure and Application Management using Agile and Waterfall methodology

Senior Technical Project Manager ADP Global Network Services Roseland, NJ 3/2012-present

- Successfully promoted to Program Manage the Global Infrastructure Services data network design and build Lan and Wifi Refresh and Corporate Real Estate (CRE) project portfolio with positive results. This included over 200 ADP locations and strong partnership with ADP Facilities, CRE, vendors and Business Unit (BU) Leadership to meet aggressive timelines and prioritize resources.
- Program Managed the Wan Optimization/Bluecoat Rollout to all ADP locations to significantly reduce bandwidth costs and allow for seamless growth and improved performance.
- Recognized for leadership ability to manage stakeholders and resources and ensure high performance results. Partnered with the Procurement Finance, Service Management, Vendor, Voice team, Call routing team, business and application teams and IT support teams to develop and streamline processes to prioritize lan refresh scheduling. Negotiated to strategically align business goals with technology solutions.
- Successfully migrated B2B clients from Regional hubs to the new data center Gen4 internet edge on time and on budget with no downtime or client impact.
- Recognized as seasoned PMP expert on training new hires in project planning and implementation and communications and in using PM tools planview, sharepoint, Ariba.
- As a strategic leader have consistently delivered results with positive Senior Management, client and team feedback with a commitment to continuous process improvement. Pivotal role in creating a lan refresh run book and lessons learned from over 150 site refresh projects.

Senior Project Manager (VP) MSSB Branch & Campus Warren, NJ 5/2010-12/2011

- Successfully managed Morgan Stanley Smith Barney (MSSB) branch dual monitor rollout to over 725 branches within 3 months with positive feedback from MSSB IT and National Sales at Executive Level.
- Provided Legacy Smith Barney (LSB) Australia support as NA Logistics coordinator for cage printing, scanning, Joint Venture portal access to retain all LSB connectivity post conversion/cohab. Supported Merger & Acquisition integration to deliver on time and on cost.
- Provided Terminal Server Proof of Concept support to drive QA testing of P2V (Physical to Virtual) environment and New Build options to expedite and improve branch performance.
- Supported physical desktop hardware upgrade for 90 high performing Financial Advisors (FAs).

Senior Project Manager (VP) Citi Joint Venture MSSB Build & Integration 8/2008-5/2010

- Worked with Build & Integration team to support a variety of Voice, Data, Software, application, Infrastructure projects including: Click to Dial, EVP, DSI
- Worked to expedite project requests to meet aggressive timelines
- Provided major initiative dashboard metrics and delivered weekly status
- Mentored other project office peers in obtaining their PMP certification, training, career building

Project Manager (VP) Citi Global Wealth Mgt NA Program Management Office 1/2005-7/2008

- Worked closely with clients to clarify requirements and expectations and build trusting relationships. Received positive feedback from clients and workstreams on providing strong working relationships to drill down on all financials, risks and to overcome obstacles.

- Enhanced the Smith Barney (SB) mobile rollout team by providing multiple vendor contacts, demo devices and training to keep updated on leading edge technology.
- Instrumental in driving features and devices to improve the SB Broker productivity within the CTI certification process.
- Successfully managed projects for GWM, CIB, GTS, Corporate Citifinancial Auto including the platinum CRS/CTI \$39MM Rutherford COB DR Expansion project, Project One, ODL.
- This platinum project was completed on time and \$2MM under budget for CTI.
- Creative risk mitigation, decision-making and open communication to keep teams on target.
- Assisted peers to enhance their Planview, ProFITs, PMP preparation and career planning skills.

Solutions Architect AT&T Solutions Florham Park, NJ

2000- 2004

- Exceeded performance objectives as a successful Presales Solutions Architect (SA) with over 4 years experience supporting shaping of complex, custom Data, Voice and Optical Ultravailable Network (UVN) and Storage Area Network (SAN) Managed Services proposals.
- Improved productivity on proposal rollout 150% with in-depth experience and streamlined end-to-end shaping process.
- Project managed acquiring dark fiber quotes, certified DWDM/SONET/Optical and Storage equipment quotes, and built an Operations/Implementation/Management Standard Cost Model for assured feasible pricing and designs.
- Successfully partnered with Sales, Product Marketing, Offer, Engineering, AT&T Labs, Finance and Local Network Services (LNS) to deliver UVN proposals that have sold more than \$150MM TCV.
- Technical knowledge: Cisco, Nortel, Adva Optical equipment, Storage Area Networking: EMC and CNT Channel Extension (ESCON, FICON, Fiber Channel)

Additional experience:

Business Life Cycle Manager AT&T Custom Data Networks Bridgewater, NJ

Project Implementation Manager AT&T Managed Network Solutions Bridgewater, NJ

Global Business Life Cycle Manager AT&T Global Networks Bridgewater, NJ

Staff Supervisor AT&T SDN Order Process, Finance, Human Resources Basking Ridge, NJ

Account Executive AT&T Business National Accounts Greensboro, NC

Education

PMP, ITIL v3 certification

George Washington University (AT&T School of Business)

Masters Certificate in Project Management

Emory University Atlanta, GA (Joint Masters)

MBA (Marketing/Finance/Accounting/Operations)

MPH (School of Medicine: Public Health Care Administration)

{Thesis: Business Management Issues in Drug Screening} Published

Emory University

BS (Biology, Chemistry, Accelerated Pre-Med)